



# Enovate Uptime<sup>™</sup> CLOUD-CONNECTED WORKSTATION SERVICE PROGRAM – POWERED BY RHYTHM<sup>™</sup>

Ensure 100% Availability of your mission-critical EHR workstations.

## THE CHALLENGE:

*Even the most durable workstations will need repairs in their lifetime.*

*Downtime interrupts clinical workflow and patient care. Your IT staff loses valuable time as they troubleshoot issues and manage repairs.*

*The time from notification to resolution can go from hours to days, forcing your clinical staff to improvise with workarounds.*

## SOLUTION:

Enovate Uptime Service Program offers 100% availability for mobile EHR workstations to keep them up and running without burdening your IT staff. With Uptime<sup>™</sup>, you always have a Ready Replacement<sup>™</sup> if any of your workstations need repair.

## The program includes:

- Rhythm Mobile Device Management
- Ready Replacements
- On-Site Dispatch
- Fleet Optimization

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## HOW ENOVATE UPTIME WORKS:

The cloud-connected workstation service program ensures 100% availability for your mission-critical EHR workstations.



## ENOVATE UPTIME INCLUDES:

### Rhythm Mobile Device Management

Our cloud-based workstation management system provides remote visibility and continuous surveillance of your mobile workstations.

Rhythm sends a notification when the Ready Replacement is deployed and again when it is returned to the available pool.

### Ready Replacement

Replacements are provisioned for backup to workstations needing repair. These workstations are always available for immediate use by your nurses if a workstation goes out of service.

### Factory Dispatch

A factory-trained technician is dispatched on-site to diagnose the equipment and make the necessary repairs.

### Fleet Optimization

In quarterly meetings, Enovate will work with you, using Rhythm data to optimize your capital investment in mobile EHR workstations.

**Keep your mission-critical EHR mobile workstations running 24/7.**

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